

COVID-19 (Coronavirus) Update

July 3rd, 2020

As events around COVID-19 continue to unfold, we want to ensure our Imperial family that we are continuing to follow safety protocols to keep you and our employees safe.

LATEST UPDATES: Imperial River Company, located in Wasco County, is open, offering lodging and rafting. We have been in Phase 2 since June 5th. **Face masks** are required in all indoor public spaces at Imperial; lobby, conference room, dining room and bar. Our raft bus drivers wear face masks.

RAFTING: We are operating Full-Day, Half Day and Multi-Day trips, with some restrictions. To keep us all safe, each raft will only contain guests from one household, therefore we require a minimum of 4 people per reservation. We offer several sizes of rafts, so bring your group of 4, 6, 8 or any number in between and we will put you in the perfect sized boat! Separate groups are distanced on our buses & we sanitize our life jackets and buses every day.

RESTAURANT: Imperial Bar & Grill is open offering table-side service! No groups larger than 10. (Tues-Thurs & Sun. 11:30am-8pm, Fri & Sat 11:30-9pm, bar open later on Fri. & Sat.)

LODGING:

-Continuing front desk-to-guest text communication. Check-in, needs during your stay, check-out, changes to on-site reservations, can be handled through text. You can also, often find us 6' away, behind the front desk, wearing a face mask. We are here to help you!

-Continental Breakfast is included with your stay, and you can pick up your food each morning in the conference room, while wearing a face mask.

-In addition to our normal disinfecting procedures, we have added an EPA approved virucide to our cleaning line-up. Nisus DSV is labeled to kill Hantavirus, E. Coli, Hepatitis B and C, Avian flu, staph, strep, SARS-CoV-2 (the virus that causes COVID-19) and many other viruses and bacteria. Following our normal cleaning procedures, we wipe down all surfaces and room door locks with this product.

-For multiple night stays, we will not be offering room freshen services. We will provide multiple night stays with extra towels, coffee and breakfast in the guest room, prior to arrival.

-Guests can always reschedule without losing money should the situation change

-We practice social distancing and there for will not shake hands (or hugs, dang it!)